BACKGROUND

* Around 6.8 years of experience in IT with focus as Senior Test Engineer.

EXPERIENCE SNAPSHOT

INDUSTRY EXPERTISE:

* 6+ years of experience

TECHNICAL SPECIALIZATIONS:

* SQL
* HP ALM/QC
* JIRA
* Automation in soapUI Pro using groovy script.
* Basic of Selenium

AWARD AND REWARD IN CGI:

* 3 times Pat on the Back (POB)
* 1 time CORONA Award
* 2 time APLAUD Award
* 1 time Pegasus Award
* Excellent in **analysing Business Requirements** and **Involved in preparation of Test Planning, Test Strategy, Test Script design, execution, Test result analysis, reporting and defect management**.
* Hands on experience in complete Software testing life cycle process from the requirements stage to the System Testing and achieved quality in the deliverables.
* Experienced in conducting project meetings, reviews, and walkthroughs.
  + **Strong knowledge of all phases of SDLC and Strong working knowledge of SOAP UI testing, Database and manual testing**.
  + Involved in developing and maintaining the Test Scripts.
  + Analysing bugs and interacting with development team members in fixing the defects.
  + Used defect management tools for tracking defects.
* Extensive experience in coordinating testing effort, responsible for test deliverables, status reporting to management, issue escalations.
* Well equipped with excellent communication and organizational process to face clients.
* Highly motivated, quick learner, team player with good technical and analytical skills

CGI EXPERIENCE

**Project:** Bell Residential Services Releases

**Releases**: BRS 48 and BRS 49

**Role:** Test Lead

**Client:** Bell Canada

**Duration:** Jun’18- Till Date

**Team Size:** 04

**Tools Used**: Quality Center, SOAPUI Pro, SQL Developer, IE11.

Our project objective is to provide Bell Residential services to Residential customers. Through different BRS (Bell Residential Services) releases we deliver different features to customers.

R48 release where Bell introduced new WHPVR receiver for both new and existing DTH customer and a maximum of 2 WHPVR receivers is allowed per customer and is activated via channels like MultiVu and DART.

R49 release introduced a new GMS receiver to the IPTV new and existing customers also R49 release included the programming changes for the custom 10 project.

R49.5 Hardware price increase of monthly receiver is updated from $7 to $8.

##### Contribution and Responsibilities

* Analysing the Business requirement and prepare the project **Estimation**.
* Analysing the software requirement specification documents and Involving in **Test Design**, **Test Execution and Defect management**
* Preparing and Maintaining the **Requirement Traceability Matrix** (RTM).
* Preparing the **Test Plan, Test matrix and Test Cases**.
* Involved in **E2E testing, regression testing and SIT and integration testing.**
* **Involved in Data seeding**.
* Weekly **Status Report preparation** and updating the client on a weekly basis.
* Tracking Defects logged into **Quality Center 11.0**
* Interacting with Clients & Onsite coordinators whenever necessary.
* Coordination with Onsite team

**Project:** COM (Customer Order Management)

**Role:** Test Lead

**Client:** Bell Canada

**Duration:** Jul’17- Jun’18

**Team Size:** 20

**Tools Used**: Quality Center, JIRA, SOAPUI Pro, SQL Developer, XML Scripting, Win-merge tool for Comparison, XMLSpy to validate against the schema.

Customer Order Management (COM) is a hybrid technology solution that includes Oracle’s Order and Service Management (OSM), IBM Business Process Management (BPM), which is being developed to replace the existing ODS-Order Dispatch System and EHS and set the foundation for a single COM for multiple lines of business (LoB)

##### Contribution and Responsibilities

* Involved in XML testing using SOAP UI tool, WSDL importing, web service testing
* Co-ordination with the team in analyzing, reporting and solving the issues.
* Extensively used Altova XML spy to prepare xml’s with respect to XSD’s.
* Involved in preparing test cases from test scenarios given by SA’s
* Used SQL developer DB to validate the flow of orders placed from SOAP UI web services
* Used UNIX commands to fetch logs from servers
* Used JIRA for internal Defect Reporting and Tracking
* Used HP ALM/QC for Client/SFT Defect reporting and tracking
* Involved in generating Defect reports and presenting in daily defect triage calls for SIT components and SFT calls

**Project**: Bell TV and Internet - E2E Testing

**Client:** Bell, Canada

**Releases:** BRS 16 to BRS 40

**Duration:** Sep’13- Jun’17

**Team Size**: 12

**Tools Used**: Quality Center, SOAPUI Pro, SQL Developer 3.0

**Position**: Senior Test Engineer

Bell TV, formerly known as Bell ExpressVu, Dish Network Canada and ExpressVu Dish Network (and now sometimes known as Bell Satellite TV to distinguish the service from Bell's IPTV-based Fibe TV service), is the division of Bell Canada that provides satellite television service across Canada. Bell TV provides over 500 digital video and 100 HD and audio channels to, as of May 2010, over 1.8 million subscribers. Its major competitors include satellite service Shaw Direct, as well as various cable and communications companies across Canada, such as Rogers Communications, East Link, Shaw Communications, TELUS, Vidéotron and Cogeco

Our project objective is to provide Bell Residential services to Residential customers. Through different BRS (Bell Residential Services) releases we deliver different features to customers. Few Key releases include:

* OTTO (1 release), BELL CANADA
* TV Unbundling Billing Validation (1 release), BELL CANADA
* IE11 Ph1 & Ph2 (2 release), BELL CANADA
* IBA Enhancement (1 release), BELL CANADA
* Legacy OneVu (1 release), BELL CANADA
* 30 Day Deactivation (1 release), BELL CANADA
* EDS Fortification (1 release), BELL CANADA
* ChIP Fortification (1 release) BELL CANADA
* BTVO Data Pull (1 release), BELL CANADA
* BOBS Fortification (1 release), BELL CANADA
* Billing Enhancement (1 release), BELL CANADA
* CSG SERVICE CODE FIELD EXPANSION (1 release), BELL CANADA
* MIDDLEWARE FORTIFICATION (2 releases), BELL CANADA
* CHANNEL AUTHORIZATION (2 releases), BELL CANADA
* TV IN OM (1 Release), BELL CANADA
* MYBELL PHASE 1 (1 release), BELL CANADA
* MYBELL PHASE 2 (1 release), BELL CANADA
* FIBE ONTARIO EXPANSION (1 release), BELL CANADA
* DTH HARDWARE REFRESH (1 release), BELL CANADA
* HARDWARE PAYMENTS (1 release), BELL CANADA
* RCP (1 release), BELL CANADA
* DTH IP VOD (1 releases), BELL CANADA

##### Contribution and Responsibilities

* Analysing the software requirement specification documents and Involving in **Test Design**, **Test Execution and Defect management**
* Preparing and Maintaining the **Requirement Traceability Matrix** (RTM).
* Preparing the **Test Plan, Test matrix and Test Cases**.
* Involved in **E2E testing, regression testing and SIT and integration testing.**
* **Involved in Data seeding**.
* Weekly **Status Report preparation** and updating the client on a weekly basis.
* Tracking Defects logged into **Quality Center 11.0**
* Interacting with Clients & Onsite coordinators whenever necessary.
* Coordination with Onsite team.

**Project:** Bell TV - Marketing Promotions

**Client:** Bell, Canada

**Duration:** Jan’13- Jul’13

**Team Size:** 15

**Tools Used:** PL/SQL, Visual Source Safe, Quality Center

**Position:** AssociateSoftware Engineer

Bell Canada is a leading Telecom Industry which provides solutions for private and business clients. They provide all-round service extending from Mobility, Internet, Wireline and TV communications. Marketing Promotions is one of the modules within Bell TV. Promotions are divided into two sub modules (Subscriber and Dealer Promotion). Giving discount to the Bell TV customers are Subscriber promotions and to Retail Stores are Dealer promotions. This application is developed in SQL and Procedures. Once the customer qualifies under the given conditions, credits will be paid out from Bell. Customers are classified into DTH and IPTV customers. Credits will vary between these two customers. Once the credits are given to the customers the Promotion system will connect to the Billing system (Promo Ledger) where we can check how many credits was paid to the customer and how many billing cycles are left out.

##### Contribution and Responsibilities

* Analyse the **BRF** (Business Requirements Form) and carry out all testing activities (i.e. Test Strategy preparation,

test case preparation, executing test cases, raising the issues etc) in accordance with the project’s test strategy.

* Preparing and Maintaining the **Requirement Traceability Matrix** (RTM)
* Involving in logging the defects and interacting with development team members to resolve the issues
* Preparing the **UAT Packages** and delivering the task to onsite with expected quality.
* Involve in reviewing the UAT Packages with Test Strategy and updating the comments in Peer review form.
* To ensure Quality by identifying bugs as early in the development cycle as possible
* Preparing the **Daily Status Report** and **Weekly Status Report** and Responsible for test deliverables, status reporting to management, issue escalations
* Providing the support when the project is in UAT phase.
* Monitoring the task after post deployment and reporting the issues to Onsite Lead.
* Played key role in the project and able to handle the project independently
* Logging the defects in Quality Center and report to corresponding Team.
* Coordination with **Onsite team**.

**Project:** Telia Sonara

**Client:** Telia Sonara

**Duration:** Jul’12- Dec’12

**Team Size:** 20

**Tools Used:** ITSM Tool.

**Position:** Associate Software Engineer

##### Contribution and Responsibilities

* As a fresher attended the training from Jul’12 to Oct’12 in BMC Remedy Tool.
* Worked as a shadow resource and was supporting Telia Sonara Project from Nov’12 to Dec’12.
* Handled ITSM tickets from customers end.
* Monitoring the tickets.
* SLA was handled.
* Coordination with Onsite Team.

. EDUCATION

* B.E, Computer Science and Engineering, Asan Memorial College of engineering and Technology with 78%.
* State Board from Atomic Energy Central School with 78%
* CBSE board from Kendriya Vidyalaya No.1 with 71%.

AWARD AND REWARD in CGI

* 3 times Pat on the Back (POB)
* 1 time CORONA Award
* 2 time APLAUD Award
* 1 time Pegasus Award

SKILLS SUMMARY

|  |  |  |
| --- | --- | --- |
| **SKILL** | **NUMBER OF YEARS** | **SKILL LEVEL\*** |
| Technical skills1 | | |
| Oracle | 3 | 4 |
| Groovy | 3 | 4 |
| Application knowledge | | |
| SoapUI PRO | 4 | 4 |
| JMeter | 2 | 3 |
| Selenium | 1 | 2 |
| Liquid XML | 2 | 3 |
| IT Disciplines | | |
| Project Estimation | 2 | 3 |
| Team Leading | 2 | 4 |
| Quality of Testing | 4 | 4 |
| Load Testing using soapUI Pro | 2 | 4 |
| Industry knowledge | | |
| Telecom – Broadcasting Industry (DTH/IPTV) | 4 | 4 |
| Telecom OSS/BSS | 3 | 3 |
| Operational Readiness Assessment | 3 | 2 |
| Other relevant skills | | |
| ORT (Operation Readiness Test) | 3 | 2 |

*\* 1 = little, 2 = good, 3 = very good, 4 = expert*

Personal Information

**Father’s Name**: S.G.Janakar

**Date of birth**: 07-10-1990

**Nationality**: Indian

**Marital status**: Single

**Languages**: English, Hindi, Tamil and Sourashtra

**Address**: No.29, Rosaa, D.A.E Township, Anupuram - 603127

Declaration:

I declare that the information and facts stated above are true to the best of my knowledge and belief.

Yours Sincerely,

(Vaishnavi S.J)